

20th October 2026

Dear Parents

You are receiving this letter because one of your child's classmates is currently unable to attend school and will be keeping in touch with their peers through a telepresence robot called **AV1**.

The AV1 allows the child to join their classmates remotely by listening, asking questions and participating in conversations. The child operates the AV1 from home using a phone or tablet.



At this stage, the AV1 will only be used in carefully supervised, small-group situations for social interaction and wellbeing purposes. It will provide an opportunity for the child to maintain friendships, chat with classmates and feel connected to the school community while they are unable to attend. **The AV1 will not be used during whole-class teaching sessions or lessons.**

Live streaming

AV1 transmits a live stream, from the AV1 to the AV1 users' tablet. This means that no data is recorded. The live stream is end-to-end encrypted, meaning it is impossible for any external party to access the video/audio sent from the AV1.

It is not possible to record or screenshot when using the AV1 app.

Knowing who is accessing AV1

Only one user can be connected to the AV1 at any time. You'll know the user is connected when the eyes light up. The AV1 user must enter this 4-digit code each time they wish to use their AV1.

In addition, the AV1 user/their guardian are required to digitally accept terms and conditions, which state that only the AV1 user will be using the AV1.

These security measures are in place to protect both the children in school and the child using the AV1 at home. All usual school safeguarding procedures will continue to be followed at all times.

If you have any questions or would like any further information, please do not hesitate to contact Mrs Luckman or Mrs Evans. If you do not wish your child to be included in the group using the robot, please also let them know.

Thank you for your continued support.

Best wishes,

Laura Edkins
Deputy Headteacher